



# THE TRC TIMES

Volume: 1  
July 2019

## IPAD UPDATES

During the 2019-2020 school year, Citrus County Schools will deploy **11,600 new iPads** to replace older generation devices not ideally suited or incompatible with the coming updates to iOS (now called iPadOS). In addition, the Citrus County School Board approved the expansion of iPads into 3rd grade classrooms.



Beginning in August 2019, we will be using BMC's **Track-It!**

system to

streamline our process at the TRC for users to request technical & digital instructional materials assistance. This ticketing system will help desk tickets organized and is completely browser-based—which will simplify technical service requests and avoid them getting lost in e-mail threads.

## COMPUTER

## NEWS



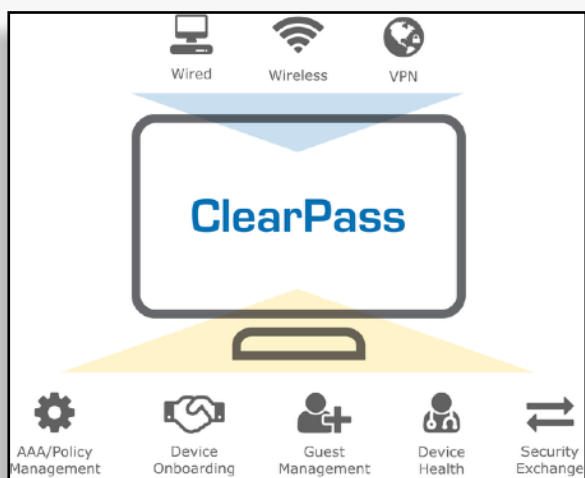
**Approximately 1000** student-station computers will be deployed into our schools to replace older, out-of-date machines. This is the first year of a three-year plan to cover all student computer station needs in our schools.



Throughout all school sites, we now have 5G wireless with **heat mapping**. Using a wireless monitor tool, a visual map of a site gives our techs invaluable knowledge about how to adjust the access points (APs) for better coverage.



**Windows 10** updates should be completed by January 2020. If you need help, contact your school tech. District employees can call the help desk to schedule someone to assist with updates.



We now have **ClearPass** network security. This enables us to manage network policies, securely onboard and manage devices, and connect guests – all from one platform and without creating a burden on IT.



Parents are now able to fill out their child's emergency form online via **Skyward!** In

addition, the grade book now features the ability to identify student attendance per assignment - if they were absent, teachers will know for each assignment listed when grading.



**ClassLink** will be replacing Stoneware as our single sign-on (SSO) for students and staff to access digital materials & resources.

## Who's Who At THE TRC



Kathy Androski  
Director of Educational  
Technology



Lance Fletcher  
Supervisor of Educational  
Technology



Matt Biggs  
Technology Specialist



Jim Kelly  
Technology Specialist



Dan Koch  
Educational Technology  
Program Specialist



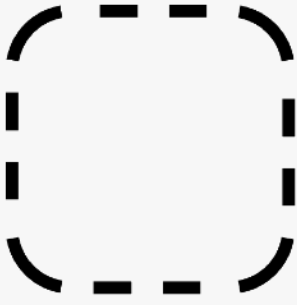
Brennan McNally  
Technology Coach



Lisa Paprzycki  
Technology Coach



Lisa Stewart  
Administrative Secretary



Salvatore Capasso III  
System Specialist



Clifford Hendrickson  
Networking Project Leader



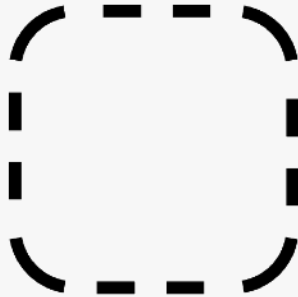
Ian Jablonskis  
Computer Network Specialist



David Leathead  
System Specialist



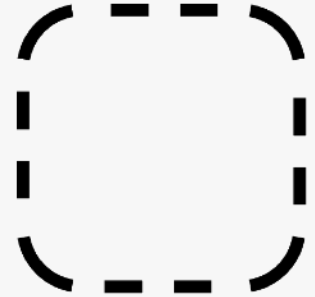
Michael Cobb  
Application Support Specialist



Lisa Hannett  
Application Support Specialist



Joanie Holloway  
Database Support Specialist



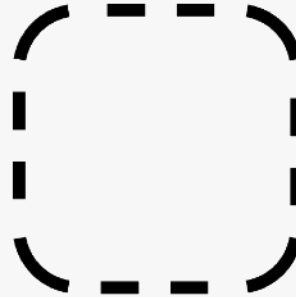
Laura Lopes  
Application Support Specialist



Kimberly Mullis  
Application Support Specialist



Kathleen Neumann  
Senior Application Support Analyst



Charles Barnes  
Systems Support Specialist



Craig Fiscofer  
Systems Support Specialist



Joshua Jackson  
Systems Support Specialist



Doris Pullias  
Project Leader, Support



Craig Smythe  
Systems Support Specialist



Daniel Turco  
Systems Support Specialist